**Incident handler's journal**

**Instructions**

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

| **Date:**  Tue - 9:00 am | **Entry:**  1 | | |
| --- | --- | --- | --- |
| Description | Ransomware Attack on US Health care clinic , shut down business operations by encrypting critical files through phishing emails. | | |
| Tool(s) used | No specific tools, antivirus email filtering tool, incident response tool. EDR | | |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident?   An organized group of unethical hackers known for targeting healthcare and transportation industries.   * **What** happened?   A ransomware attack was carried out via phishing emails, leading to encryption of critical business and patient data.   * **When** did the incident occur?   Tuesday morning 9am.   * **Where** did the incident happen?   A small U.S. health care clinic specializing in primary-care services.   * **Why** did the incident happen?   The attackers exploited human error through phishing emails. Employees unknowingly downloaded malicious attachments that installed malware, allowing attackers to deploy ransomware. | | |
| Additional notes | This incident highlights the importance of employee cybersecurity awareness training and strong email filtering mechanisms. It also emphasizes the need for regular backups and a defined incident response plan. | | |

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| Tool(s) used | List any cybersecurity tools that were used. | | |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? * **What** happened? * **When** did the incident occur? * **Where** did the incident happen? * **Why** did the incident happen? | | |
| Additional notes | Include any additional thoughts, questions, or findings. | | |

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### Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

| Reflections/Notes: Record additional notes. |
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